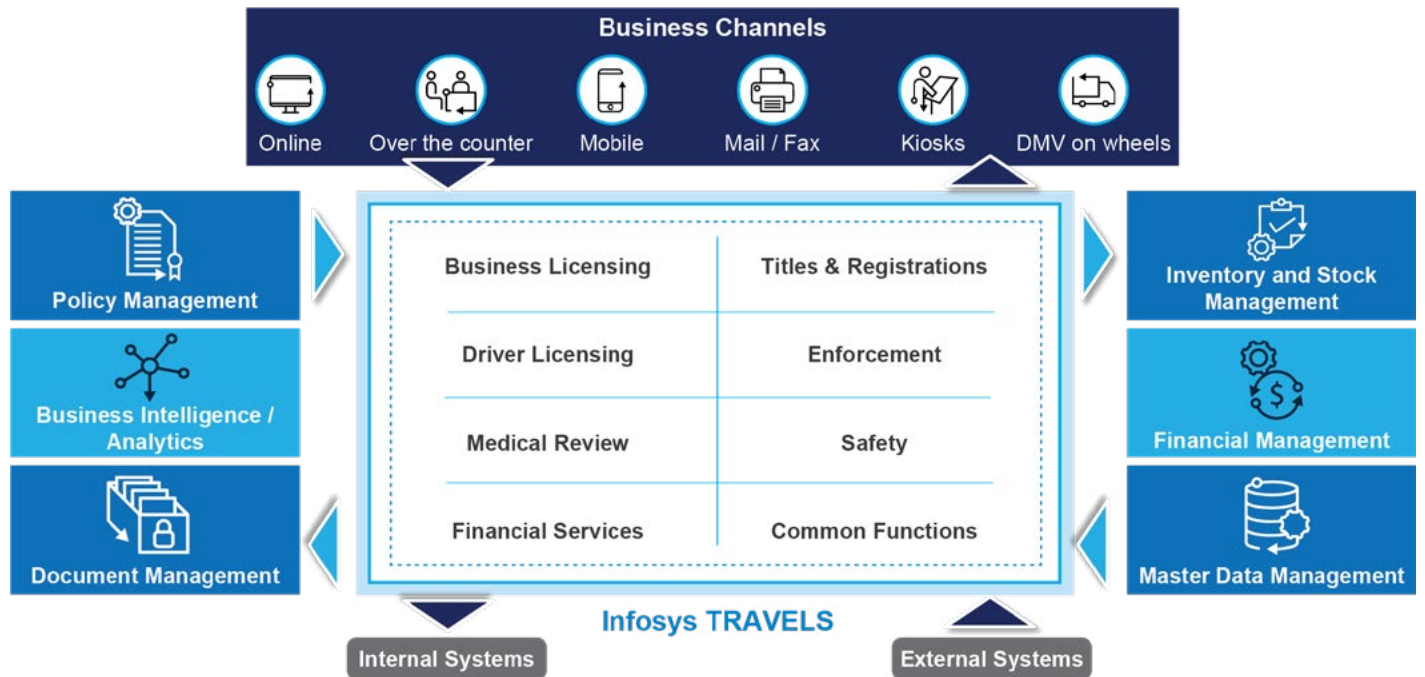








INFOSYS TRAVELS: FUTURE-RESILIENT DMV SYSTEM

Infosys TRAVELS (Title | Registration | Administration | Vehicle Enforcement | License | Security) is a modular Software-as-a-Service (SaaS) solution that is helping the Departments of Motor Vehicles build a digital and future-resilient driver licensing and vehicle registration system.









As the industry's first DMV solution built on the Salesforce Public Sector Cloud and Experience Platform, Infosys TRAVELS delivers several capabilities and benefits to DMV agencies:

Capabilities and benefits for business teams

-  Accelerated deployment with ~80% functionality out-of-the-box and rapid configuration
-  Single platform for all business areas
-  360° view of customer and vehicles
-  Omni-channel service delivery for anywhere and anytime DMV
-  Rapid updates and extensions to support new programs or requirements
-  Benchmarked transaction processing times of 13s to 15s

Capabilities and benefits for technology teams

-  Centralized, cloud-based application management
-  Enterprise security services
-  Automated hardware and software updates
-  Low-code/no-code application enhancement
-  No need to host complex software and hardware infrastructure
-  Scalable and resilient cloud native solution

Infosys TRAVELS' underlying Salesforce Platform helps drive operational efficiencies through workflows, configurable rules, and integration with other internal and external applications. The modular design methodology simplifies maintenance and operations of the system for agencies.

The solution is delivered and supported by an expert team that customizes off-the-shelf TRAVELS features and business rules for specific business processes and DMV applications. The team also develops user interfaces for embedded devices and integrates heterogeneous system

components such as scanners and PoS devices based on standard protocols to enable interoperability. The solution's web-based dashboards for continuous monitoring and service failure analysis ensure high availability while reducing the volume of IT tickets.

Client examples

Ontario Ministry of Transportation worked with Infosys Public Services to modernize and digitize licensing and registration services for over **58,000 commercial vehicle clients**. From building 360-degree views of each customer and reducing time to access records by up to 90 percent, the new solution is enabling MTO to **enhance efficiency and deliver an improved experience to residents**.

Manitoba Public Insurance is working with Infosys Public Services to modernize the province's driver and vehicle registration system. The new customer-centric solution is **enabling the province to digitize services for more than 900,000 drivers**.

Contact us at askus@infosyspublicservices.com to learn how your state can #DigitizeDMV with Infosys TRAVELS.

For more information, contact askus@infosyspublicservices.com

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