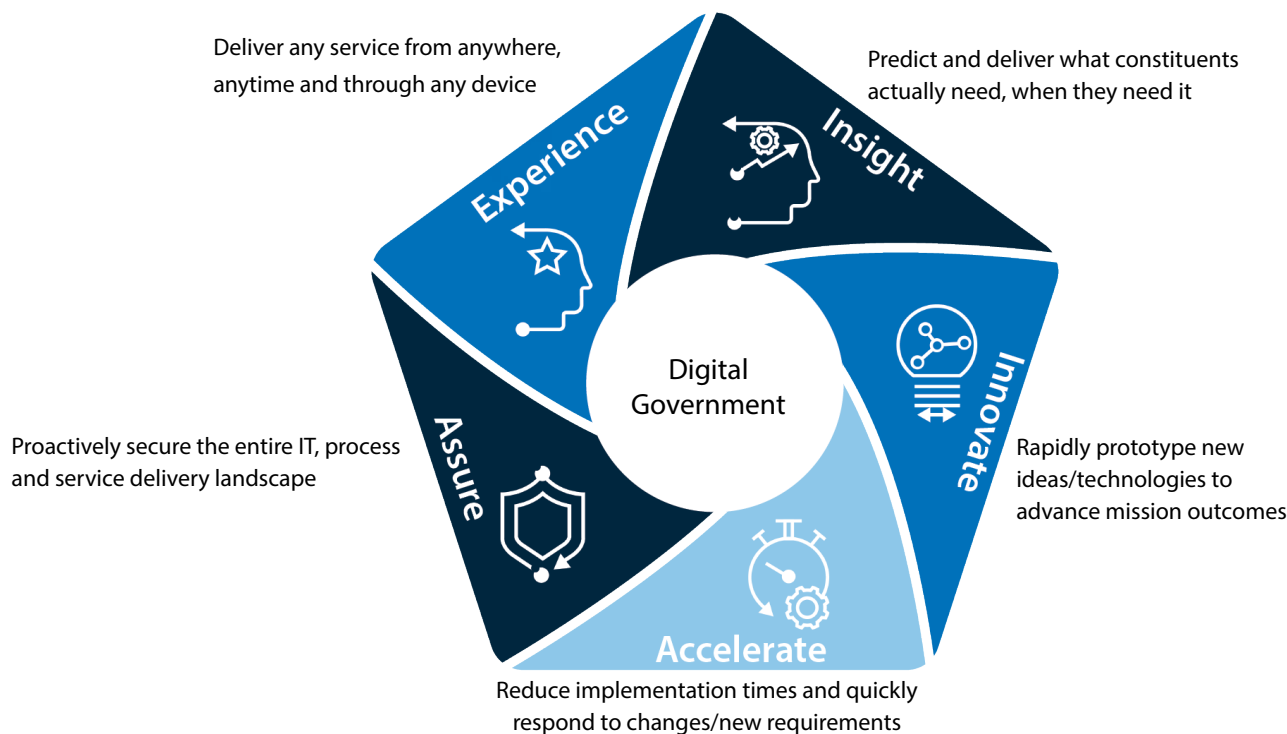# NAVIGATE YOUR NEXT
TO A DIGITAL
GOVERNMENT

Infosys®
Public Services

Digital technologies transform how government agencies operate and deliver services

Deliver any service from anywhere, anytime and through any device

Predict and deliver what constituents actually need, when they need it

Experience

Insight

Digital Government

Innovate

Assure

Accelerate

Proactively secure the entire IT, process and service delivery landscape

Rapidly prototype new ideas/technologies to advance mission outcomes

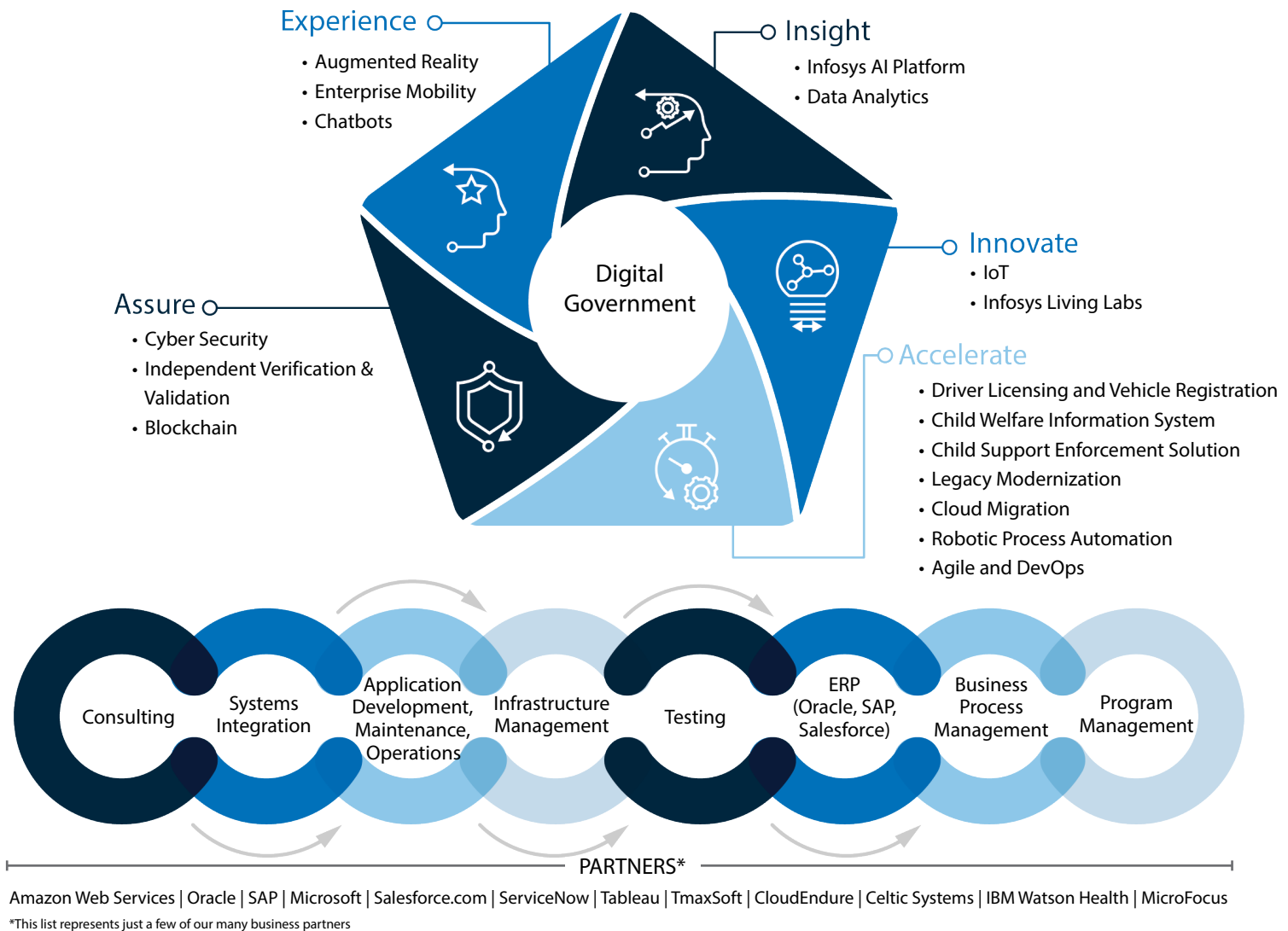Reduce implementation times and quickly respond to changes/new requirements

The transformation across these areas happens through a series of changes or 'nexts' – automation, optimization, and/or modernization.

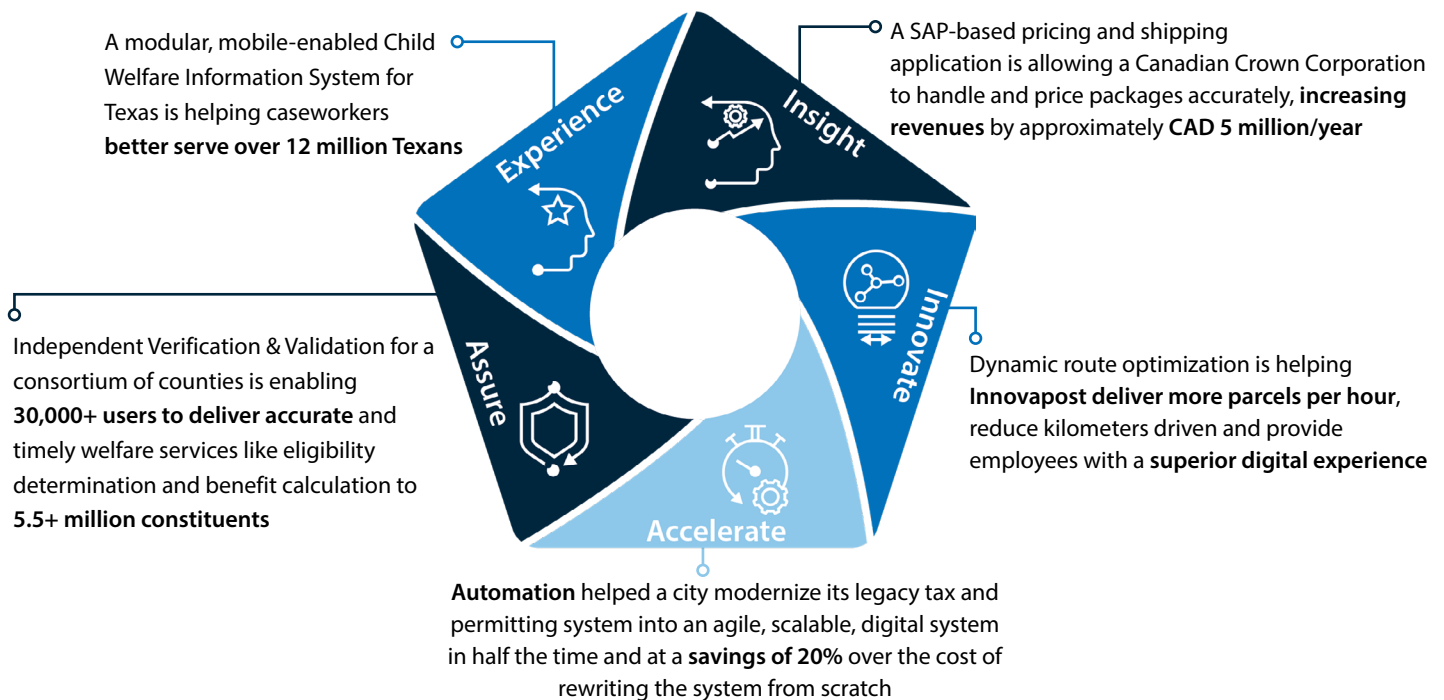## Government's digital journey: Navigating the nexts

Infosys Public Services enables government agencies to identify, define and navigate their nexts. From optimizing and modernizing core systems and processes through automation and AI, to empowering agencies with agile digital at scale, the following three things enable us to build the right foundation and help agencies navigate their next to a digital government.

01 30+ years of expertise across different industries, including the global public sector, to identify the right nexts

02 Comprehensive digital framework to execute these nexts and deliver measurable outcomes across five key areas – Experience, Insight, Innovate, Accelerate and Assure

03 Predictable, on-time, on-budget execution through proven delivery models, and always-on learning to enable innovation and continuous improvement

Digital framework to drive measurable outcomes

Experience
- Augmented Reality
- Enterprise Mobility
- Chatbots

Insight
- Infosys AI Platform
- Data Analytics

Innovate
- IoT
- Infosys Living Labs

Assure
- Cyber Security
- Independent Verification & Validation
- Blockchain

Accelerate
- Driver Licensing and Vehicle Registration
- Child Welfare Information System
- Child Support Enforcement Solution
- Legacy Modernization
- Cloud Migration
- Robotic Process Automation
- Agile and DevOps

Digital Government

Consulting · Systems Integration · Application Development, Maintenance, Operations · Infrastructure Management · Testing · ERP (Oracle, SAP, Salesforce) · Business Process Management · Program Management

PARTNERS*

Amazon Web Services | Oracle | SAP | Microsoft | Salesforce.com | ServiceNow | Tableau | TmaxSoft | CloudEndure | Celtic Systems | IBM Watson Health | MicroFocus

*This list represents just a few of our many business partners

How agencies are navigating their next with us

A modular, mobile-enabled Child Welfare Information System for Texas is helping caseworkers **better serve over 12 million Texans**

A SAP-based pricing and shipping application is allowing a Canadian Crown Corporation to handle and price packages accurately, **increasing revenues** by approximately **CAD 5 million/year**

Independent Verification & Validation for a consortium of counties is enabling **30,000+ users to deliver accurate** and timely welfare services like eligibility determination and benefit calculation to **5.5+ million constituents**

Dynamic route optimization is helping **Innovapost deliver more parcels per hour**, reduce kilometers driven and provide employees with a **superior digital experience**

Automation helped a city modernize its legacy tax and permitting system into an agile, scalable, digital system in half the time and at a **savings of 20%** over the cost of rewriting the system from scratch

Experience · Insight · Innovate · Accelerate · Assure

Learning always to innovate always

Navigating the next transformation requires us to stay updated on new technologies and new opportunities. Our strong learning ecosystem enables us to constantly re-skill and innovate.

Technology and Innovation Hubs in North America

Collaboration with Universities and Other Educational Organizations

Innovation Frameworks like Design Thinking

- Infosys Corporate University, India
- Infosys US Education Center, Indiana

On-demand Learning Platforms

Key facts

Infosys Limited
US$11+ billion revenues |1200+ clients across 45+ countries | 220,000+ employees

Infosys Public Services
US-headquartered and incorporated subsidiary of Infosys | Exclusive focus on North American Public Sector

Industry Associations
NASCIO | AAMVA | CCMTA | TASSCC | ITAC | CompTIA HSITAG
DUNS – 96-718-8702 | CAGE – 6CA75 | NAICS – 541511, 541512, 541513, 541519, 518210, 541611, 541618, 561499

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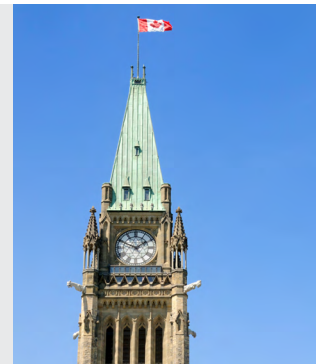
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