NAVIGATE YOUR NEXT TO A DIGITAL GOVERNMENT

Infosys®
Public Services
Digital technologies transform how government agencies operate and deliver services

**Deliver** any service from anywhere, anytime and through any device

**Predict** and **deliver** what constituents actually need, when they need it

**Proactively secure** the entire IT, process, and service delivery landscape

**Rapidly** prototype new ideas / technologies to advance mission outcomes

Reduce implementation times and quickly respond to changes/new requirements

*A series of initiatives or ‘nexts’ drive transformation across these areas.*

**Government’s digital transformation: Navigating the nexts**

Infosys Public Services enables government agencies to identify, define and navigate their nexts. From optimizing and modernizing core systems and processes through automation and AI, to empowering agencies with agile digital at scale, the following three things enable us to build the right foundation and help agencies navigate their next to become more digital and resilient.

**01**
40+ years of expertise across different industries, including the global public sector, to identify the right next

**02**
Comprehensive digital framework and public sector specific solutions to execute these nexts, delivering measurable outcomes across the five digital transformation areas

**03**
Predictable, on-time, on-budget execution through proven delivery models, and always-on learning to enable innovation and continuous improvement
Digital solutions to drive measurable outcomes

**EXPERIENCE**
- Infosys Vaccine Management Solution
- Infosys Metaverse Foundry
- Infosys Epidemic Surveillance Suite
- Conversational AI

**ASSURE**
- Cyber Security
- Identity Credentials and Access Management (ICAM)
- Blockchain
- Independent Verification and Validation (IV&V)

**ACCELERATE**
- Infosys LaborForce Unemployment Insurance Platform
- Driver Licensing and Vehicle Registration
- Child Welfare Information System
- Medicaid Enterprise System Platform
- Legacy Modernization
- Infosys Cobalt -14,000 cloud assets, 200+ industry cloud solutions
- Infosys eProcurement Solution

**INSIGHT**
- Infosys Applied AI
- Infosys Data Intelligence Platform

**INNOVATE**
- IoT
- Infosys Living Labs

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How public sector organizations are navigating their next with us

- **From rapid deployment** of a contract tracing app to modernization of unemployment insurance systems and blockchain-based digital credential solution, Infosys Public Services is helping Rhode Island navigate its next to be more digital and resilient.

- Quality assurance (QA) services for the CalWIN project is enabling **30,000+ users** to deliver the right welfare services to over **6 million members**.

- Oracle Planning and Budgeting Cloud Service application is enabling an **Intergovernmental Organization** to automate budget approvals, enhance reporting and improve decision making.

- Deployment of automated tools helped FedPoint to design and test various health options for **260,000+ members**, enabling the members to select the most relevant health benefits.

- Automation helped a city modernize its legacy tax and permitting system into an agile, scalable, digital system in half the time and at a **savings of 20%** over the cost of rewriting the system from scratch.
Always learning, always innovating

Navigating the next transformation requires us to stay updated on new technologies and new opportunities. Our strong learning ecosystem enables us to constantly re-skill and innovate.

Technology and innovation hubs in North America

Innovation frameworks like Design Thinking

Collaboration with universities like Purdue and Cornell

On-demand learning platforms

KEY FACTS

INFOSYS LIMITED

• US$18+ billion revenues
• 1,850+ clients across 45+ countries
• 346,000+ employees

INFOSYS PUBLIC SERVICES

• US-headquartered and incorporated subsidiary of Infosys
• Exclusive focus on North American public sector
• DUNS - 96-718-8702

INDUSTRY ASSOCIATIONS

NASCIO | AAMVA | HSITAG | ACT-IAC | NASWA

CONTRACT SCHEDULES

• General Services Administration (GSA) IT 70
• California Multiple Award Schedule (CMAS)

OFFICE

US Headquarters
700 King Farm Blvd.
Suite 200
Rockville, MD 20850

Additional innovation and delivery hubs in Hartford, CT; Indianapolis, IN; Providence, RI; Richardson, TX; Scottsdale, AZ; Raleigh, NC

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