

INFOSYS PERMITTING AND LICENSING SOLUTION

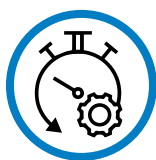
Infosys offers a comprehensive, end-to-end solution designed to modernize and optimize your agency's operations. Infosys Permitting and Licensing System (IPLS) empowers you to efficiently manage all aspects of permits, licenses, and related activities, leading to improved service delivery and increased citizen satisfaction.

WHAT SETS US APART?



Enhanced Efficiency

Automate workflows, reduce manual tasks, and accelerate processing times



Improved Transparency

Provide real-time access to information for both staff and applicants



Increased Compliance

Ensure adherence to regulations with built-in checks and balances



Seamless Integration

Integrate with existing systems for a unified experience



Data-Driven Insights

Leverage robust reporting and analytics for informed decision-making

KEY FEATURES & CAPABILITIES

Permits & Licensing

Our system streamlines the entire permit and license lifecycle, simplifying new application processing for diverse types, automating renewal reminders and processing, facilitating easy management of amendments and reissuances, and providing comprehensive reporting and inquiry capabilities to track application status effectively.

Case Management

Provides efficient complaints management through streamlined intake and review processes, coupled with robust investigation and tracking tools to ensure timely resolution and progress monitoring.

Cashiering

Comprehensive financial management capabilities, including cash drawer, secure payment collection and processing, flexible fee configuration for various services, efficient revenue allocation tracking, accurate refund processing, reconciliation, and seamless handling of office deposits.

Inspection

Delivers efficient enforcement via streamlined scheduling, simplified

suspension/revocation, automated notices, and offline data capture with synchronization, ensuring data accessibility and operational continuity.

Customer Portal

Empowers customers with user-friendly online portal for self-service, a comprehensive 360-degree view of each customer, and ensures consistent communication through in-app notes and automated notifications.

System Administration

A comprehensive administrative tool enabling secure document storage and management, customizable workflow automation for efficient processing, seamless communication and announcement dissemination to stakeholders, and detailed transaction tracking to monitor application progress.

System Setup & Configuration

Our system offers flexible configuration and management tools, allowing agencies to tailor settings for specific business groups, define granular user roles and permissions for enhanced security, customize templates and notifications for a personalized user experience, and

generate insightful reports and analytics to monitor performance and drive informed decisions.

FOUNDATION AND SECURITY YOU CAN TRUST

- **Top-Tier Security & Compliance:** Data encryption, access controls, regulatory adherence.
- **High Performance & Reliability:** Fast response times, reliable operation.
- **Accessibility:** Usable for all, including those with disabilities.
- **Responsive Design:** Optimized for all devices (desktops, tablets, smartphones).
- **AI-Ready:** Supports advanced tasks like document analysis and risk assessment.
- **Flexible Deployment:** On-premises, cloud or hybrid options.

WHY CHOOSE INFOSYS?

With a proven track record of delivering successful government solutions, we bring deep expertise and incorporate industry best practices to ensure optimal performance. Our solution is designed to be both scalable and secure, adapting to your evolving needs while safeguarding your data. Furthermore, we are committed to your success by providing dedicated support throughout your journey.

LET'S CONNECT

Let Infosys help you transform your permitting and licensing processes. Contact us today for a free consultation!

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