Digital technologies transform how government departments operate and deliver services

**Deliver** any service from anywhere, anytime and through any device

**Predict and deliver** what constituents actually need, when they need it

**Proactively secure** the entire IT, process, and service delivery landscape

**Rapidly** prototype new ideas / technologies to advance mission outcomes

Reduce implementation times and quickly respond to changes/new requirements

*A series of initiatives or ‘nexts’ drive transformation across these areas.*

**Government’s digital transformation: Navigating the nexts**

Infosys Public Services enables government departments to identify, define and navigate their nexts. From optimizing and modernizing core systems and processes through automation and AI, to empowering agencies with agile digital at scale, the following three things enable us to build the right foundation and help departments navigate their next to become more digital and resilient.

1. **40+ years of expertise across different industries, including the global public sector, to identify the right next**

2. **Comprehensive digital framework and public sector specific solutions to execute these nexts, delivering measurable outcomes across the five digital transformation areas**

3. **Predictable, on-time, on-budget execution through proven delivery models, and always-on learning to enable innovation and continuous improvement**
Digital solutions to drive measurable outcomes

**EXPERIENCE**
- Infosys Vaccine Management Solution
- Infosys Metaverse Foundry
- Infosys Epidemic Surveillance Suite
- Conversational AI

**INSIGHT**
- Infosys Applied AI
- Infosys Data Intelligence Platform

**INNOVATE**
- IoT
- Infosys Living Labs

**ASSURE**
- Cyber Security
- Identity Credentials and Access Management (ICAM)
- Blockchain

**ACCELERATE**
- Driver Licensing and Vehicle Registration
- Infosys eProcurement Solution
- Legacy Modernization
- Infosys Cobalt -14,000 cloud assets, 200+ industry cloud solutions
- Agile and DevOps

How public sector organizations are navigating their next with us

- **CanadaBuys**, the new bilingual and accessibility compliant portal, is transforming procurement, enabling the Government of Canada and 8 provinces and territories to engage with potential vendors more effectively.

- Analysis of trip planning web and mobile applications for vulnerabilities enabled a Transit Agency to deliver a more secure experience to over 1.7 million customers.

- Dynamic route optimization is helping Innovapost deliver more parcels per hour, reduce kilometers driven and provide employees with a superior digital experience.

- A Cloud-based e-Procurement solution is enabling Public Services and Procurement Canada to automate processes, simplify administration and make more effective government purchasing decisions.

- A digital driver medical review system is enabling the Ontario Ministry of Transportation to fast-track the medical report assessment exercise, enhancing efficiency by nearly 85% and delivering an improved experience to stakeholders.

*This list represents just a few of our many business partners*
Always learning, always innovating

Navigating the next transformation requires us to stay updated on new technologies and new opportunities. Our strong learning ecosystem enables us to constantly re-skill and innovate.

Technology and innovation hubs in North America

Innovation frameworks like Design Thinking

On-demand learning platforms

Collaboration with University of Toronto, Waterloo, Alberta and British Columbia

KEY FACTS

INFOSYS LIMITED
- US$18+ billion revenues
- 1,850+ clients across 45+ countries
- 346,000+ employees

INFOYS PUBLIC SERVICES CANADA, INC.
- Canadian subsidiary of Infosys Public Services
- Exclusive focus on Canadian Federal, Provincial, Municipal, Crown corporations
- PBN - 838821932PG0001

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VENDOR OF RECORD
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- Ontario MGCS I&T Solutions Consulting Services
- PSPC Task-Based Informatics Professional Services
- PSPC Solutions-Based Informatics Professional Services Supply Arrangement