

BUILDING THE NEW NORMAL OF PUBLIC SECTOR IT

Modern. Digital. Agile. Secure.

Digital is disrupting the way public sector organizations operate. It opens up new opportunities to engage citizens, optimize costs, and transform service delivery. At the same time it increases the pressure to build

systems and processes that are agile, and can quickly adapt to changing business, customer, and regulatory requirements.

Staying ahead of this digital-driven change

requires public sector organizations to build the new normal of IT – systems and processes that are modern, intelligent, scalable, secure, and easy to use.

Renew–new to build the new normal of public sector IT

To become more agile and build the new normal of IT, public sector organizations need to balance the duality of renew–new:

- **Renew:** Renew existing systems and processes through modernization, adoption of pre-built solutions, moving applications to the cloud, or leveraging delivery approaches like DevOps to derive more value from existing investments
- **New:** Build new systems and capabilities that incorporate leading-edge artificial intelligence (AI) and digital technologies. Leverage modular procurement to quickly respond to changing business and citizen needs

Infosys Public Services leverages the following capabilities to help public sector organizations balance this duality and drive software-led transformation to build modern, digital, agile, intelligent, and secure IT systems.

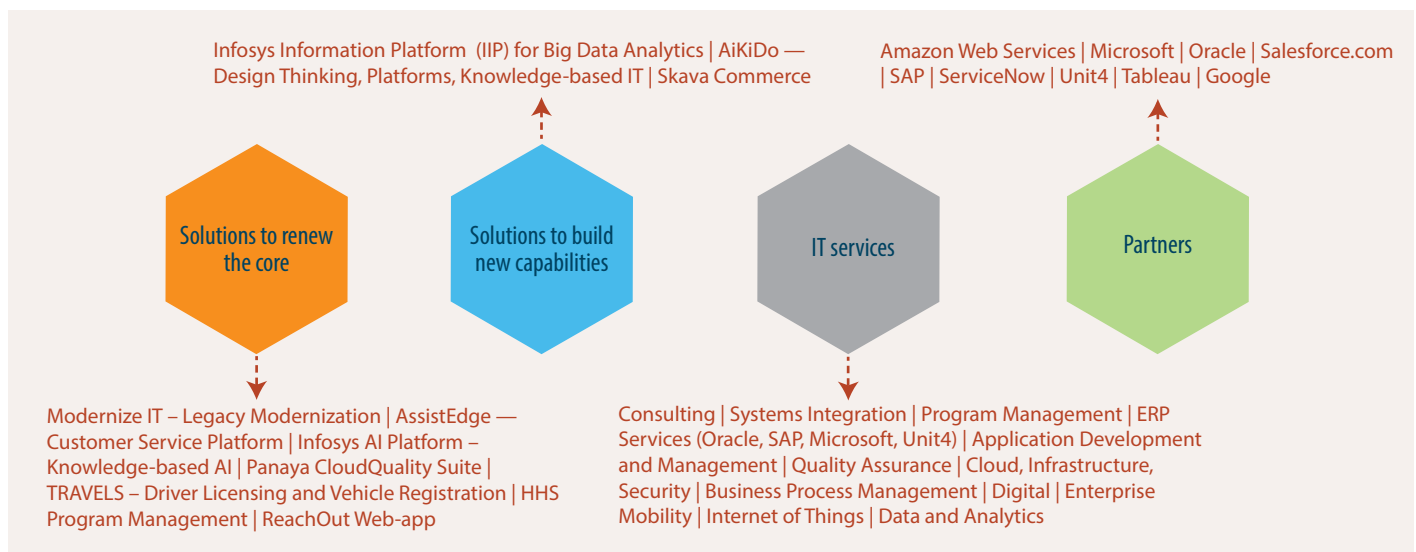
Cross-industry insights from 30+ years of experience in areas like consumer engagement in retail and fraud detection in banking, adapted for the public sector to help them innovate outside-in

Linking strategy, investments, and initiatives using frameworks like Design Thinking and Zero Distance to help discover the right problem, find the right solution, and create a culture of innovation

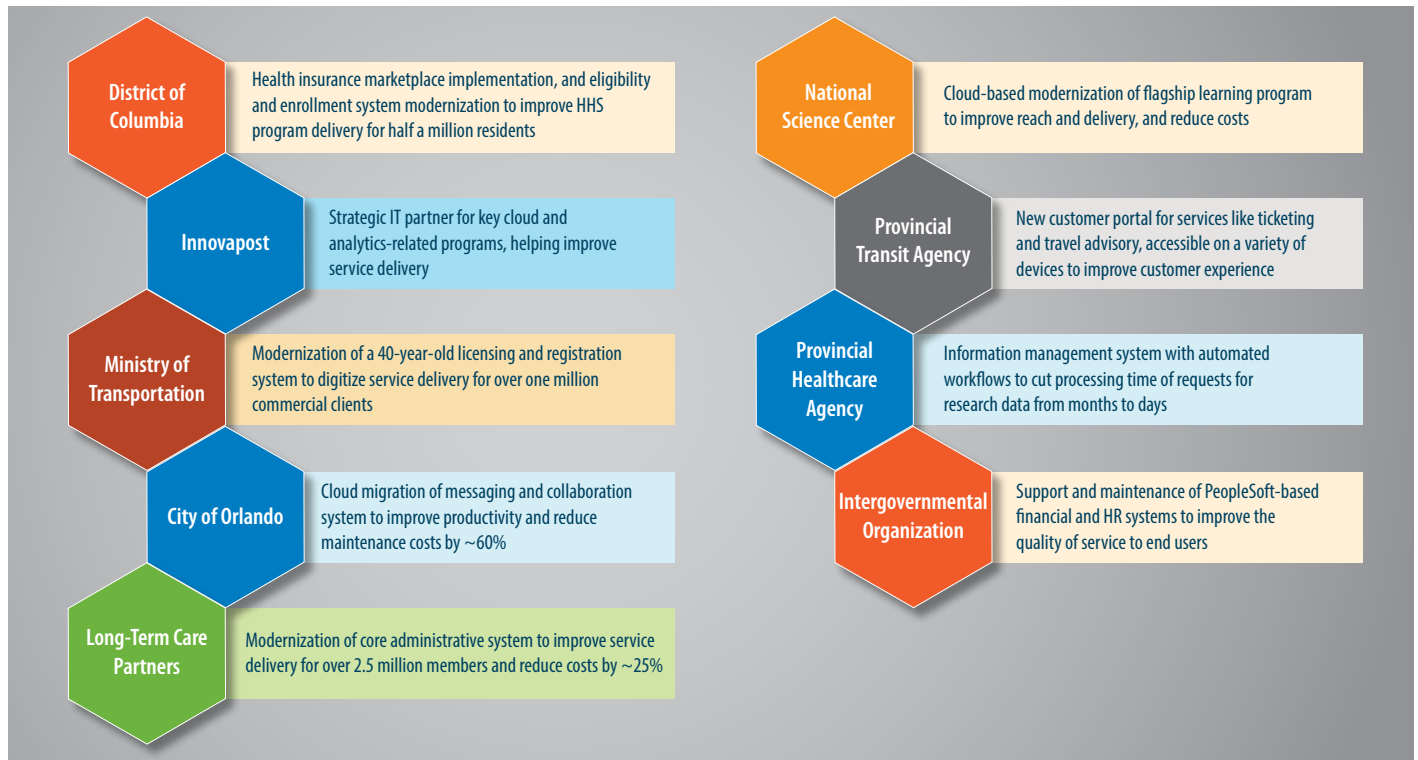
Pre-built solutions for key areas and segments like legacy modernization, AI, analytics, motor vehicle and licensing, and health and human services, supported by end-to-end IT services to accelerate implementation

Proven and flexible execution through both traditional and agile delivery methodologies to ensure predictability and low risk

Key solutions and services (examples)



Helping clients improve outcomes through IT (examples)



Key facts

- Infosys Limited:** US\$9.9 billion revenues | 1000+ clients across 50+ countries | 199,000+ employees
- Infosys Public Services:** US-headquartered subsidiary of Infosys | Exclusive focus on North American Public Sector | 30+ years of global government experience
- Contract schedules:** GSA IT 70, IRS TIPSS-4, NIH CIO SP3, VA T4 | Maryland CATS+ | United Nations Global Marketplace
- Industry Associations:** NASCIO | AAMVA | CCMTA | TASSCC | ITAC | CompTIA HSITAG
DUNS – 96-718-8702 | **CAGE**– 6CA75 | **NAICS** – 541511, 541512, 541513, 541519, 518210, 541611, 541618, 561499

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