Infosys® Public Services

NASA SEWP VI ORDERING GUIDE



CONTRACT INFORMATION

- **IPS' Contract Number**
  80TECH26D1568
- **SEWP VI Category**
  Category B – Enterprise-Wide IT Service Solutions
- **Ordering Period**
  11/1/2026 – 10/31/2036

SEWP VI SUPPORT

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  U3ECNCGEU6S6
- **CAGE Code**
  6CA75

SEWP VI Overview

NASA Solutions for Enterprise-Wide Procurement (SEWP) VI is NASA's sixth-generation multi-award Government-Wide Acquisition Contract (GWAC), providing federal agencies and their authorized contractors with streamlined access to the latest information technology, communications, and audio-visual (ITC/AV) products, cloud solutions, cybersecurity capabilities, mission support services, and related technology offerings. Building on a program that began in 1993 with SEWP I—the federal government's first GWAC—SEWP has evolved over more than three decades to meet the changing needs of its customers through flexible ordering options, rapid procurement cycles, and acquisition innovation. As a self-funded program supported by a 0.34% contract fee, SEWP delivers acquisition support to all federal agencies and facilitates more than 50,000 orders annually.

About IPS

Infosys Public Services (IPS) is a U.S.-based subsidiary of Infosys dedicated to serving federal, state, and local government organizations. IPS combines public-sector expertise with capabilities in digital transformation, cloud modernization, cybersecurity, application modernization, data analytics, and mission support services.

With a SEWP VI Category B contract, IPS provides agencies with enterprise services in the following areas:

- Enterprise-Wide Network Services
- IT Managed Services
- Enterprise-Wide Innovation Services
- IT Service Management (ITSM)
- Enterprise Service Program Integration
- Enterprise-Wide Information & Data Analytics Services (IDAS)
- Application Services & Software Development
- Enterprise-Wide Cybersecurity Services
- Enterprise-Wide Cloud Services
- Enterprise-Wide Digital Multimedia & Technical Communications Services
- Program Management & Ancillary Services

What's in Scope for SEWP VI

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/AV) solutions and services. Recognizing the rapid pace of technological innovation, SEWP VI enables IPS, as a Contract Holder, to add and maintain in-scope service offerings throughout the contract through NASA SEWP's Technology Refreshment (TR) process. This flexibility ensures that agencies have access to current, mission-ready solutions across the ITC/AV spectrum.

SEWP VI is organized into three primary scope categories under which contracts were awarded:

- Category A - ITC/AV Solutions
- Category B – Enterprise-Wide ITC/AV Service Solutions
- Category C - Mission-Based ITC/AV Service Solutions

IPS holds a SEWP VI Category B contract and provides enterprise-wide ITC/AV services within the scope of Category B. Ancillary products may be provided when supporting an overall enterprise-wide services requirement. If you have questions regarding whether a specific requirement is within the scope of SEWP VI, NASA SEWP PMO provides a complimentary scope review service. Customers may submit a requirements overview and/or Bill of Materials (BOM) to help@sewp.nasa.gov for evaluation and feedback regarding SEWP VI applicability.

NASA SEWP PROGRAM OFFICE

- **Phone:** (301) 286-1478
- **Email:** help@sewp.nasa.gov
- **Website:** www.sewp.nasa.gov
- **SEWP PMO Office Hours**
  Monday – Friday, 7:30am-6:00pm (ET)

Fair Opportunity

Ordering agencies are responsible for satisfying applicable fair opportunity requirements when placing orders under SEWP VI. The method used to provide fair opportunity is determined by the ordering Contracting Officer in accordance with applicable acquisition regulations and agency procedures. The NASA SEWP Quote Request Tool (QRT) is the recommended method for submitting requests to eligible SEWP Contract Holders.

SEWP VI Ordering Process

Ordering through NASA SEWP VI is designed to be straightforward, flexible, and responsive to evolving technology requirements.

1. Define Your Requirement: Develop your statement of work, requirements documentation, or bill of materials (BOM) for the desired products or services.
2. Confirm SEWP Scope: If there is any question regarding contract scope, customers may submit a requirements overview and/or BOM to help@sewp.nasa.gov for a scope determination.
3. Request a Quote (RFQ): The NASA SEWP Quote Request Tool (QRT) is the recommended method for submitting Requests for Information (RFIs), Market Research Requests (MRRs), and RFQs to eligible Contract Holders. Customers may also use other acquisition methods permitted by agency procedures and the SEWP contract.
4. Evaluate Responses: Review quotes based on technical requirements, pricing, delivery schedules, and other evaluation criteria.
5. Issue the Order: Once a Contract Holder is selected, the ordering agency issues the order in accordance with its acquisition procedures. All SEWP orders and modifications must be submitted to the NASA SEWP Program Office at sewporders@sewp.nasa.gov, preferably directly by the agency. If an order is sent to IPS, IPS will forward it to the SEWP Program Office for processing. Except for qualifying micro-purchase credit card orders, fulfillment will not begin until the SEWP Program Office has processed the order and assigned a SEWP Control Number (SCN). The applicable NASA SEWP administrative handling fee is included in IPS's quoted prices and is not separately listed.

Because technology and mission needs continually evolve, SEWP VI enables Contract Holders to regularly add new commercial technologies and IT service offerings, ensuring customers have access to current and innovative solutions throughout the life of the contract. IPS is committed to helping agencies leverage SEWP VI to efficiently acquire the solutions and services needed to support mission success.

Obtaining Quotes and Support

Contact the IPS SEWP VI PM and DPM on the previous page for information regarding the following:

- How to obtain a quote from IPS
- Policy and procedural information on professional services, technical support, and post-delivery issues
- Troubleshooting a problematic order